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Vehicle Preparation

This document was designed to help you and us insure that all the proper steps are taken to prepare and install your vehicle graphics. Signs Now is proud of the fact that we use only the best trained installers with the highest quality materials.

1. All vehicles must be cleaned/washed (no wax) before we can accept them for installation. Although final cleaning and surface preparation is included in the price of your wrap, removing excessive dirt, tar, etc. will add to our workload and consequently our price. All existing graphics should be removed prior to installation as this will add to our estimate as well. (Please call for pricing of this service.)
2. All vehicles must have a proper paint finish (automotive grade paint, NOT PRIMER, etc.). All paint must be clean without rust or corrosion. If the vehicle's finish (body and paint) is not in good condition, all vinyl installed will not be warranted by the vinyl manufacturer or Signs Now. (Factory paint is recommended as repainted surfaces are not as good and are subject to damage when removing the wrap.)
3. All extra options on the vehicle that inhibit the installation of graphics must be removed by the customer. Examples are: RV awnings, ladders, special lights, speakers, roof racks, etc. If we are required to remove these items there will be additional charges to remove and reinstall these items. Items that we will remove at no charge are mirrors, reflectors, lights, license plates and small removable emblems. Signs Now is not responsible for any damage caused due to the removal or reinstallation of these items.
4. All Diamond Plate and surfaces like diamond plate will not be covered. Mirrors are not covered or warranted. Vinyl is not installed on cylindrical items (pipe assemblies like roll bars, brush guards, etc.). Law prohibits us from installing graphics on front windshields, driver's windows or passenger's front windows. Wheel graphics are not warranted.
5. **Installation** - When we install graphics on a vehicle we use a felt squeegee or a soft sleeve on the squeegee to prevent scratching the laminate film. Even with these preventative steps, small scratches in the over laminate are still possible. These fine scratches do not affect the film. Along with the squeegee, we use sharp blades to cut the film on the vehicle. We cut the vinyl at all areas where there are body panel seams or areas where the vinyl could lift due to hard lines in the body or connection points. Sometimes the knife can cause small lines in the paint finish of the vehicle and when the film is removed the lines can be seen. This is an industry standard way of installing graphics and needs to be understood by the owner of the vehicle. Signs Now and the manufacturers of the vinyl (3M, Avery, etc.) do not cover this damage under our/their warranty.
6. Turnaround is based on availability of our installers. The average time from date of final approval is 5 days (3 days to produce the vinyl graphics and 2 to 4 days for the installation of the graphics) depending on the size of the vehicle and scope of the job and time of the year.
7. **Vinyl Removal** - When we remove vinyl from a vehicle we use a heat process to soften the vinyl for easier removal. In some cases the vinyl removes the paint from the wall or vehicle because the paint was not properly applied to the surface. Signs Now is not responsible for any damage to the or vehicle due to the vinyl removal. If the surface that has the vinyl on it is damaged, the surface must be repainted before new graphics can be applied. New paint requires 5-30 days to cure, depending on paint manufacturer recommendations. Vehicles that have been repainted will be most susceptible to damage.